

IT HELP DESK

We can help with:

- Email
- All passwords related to CEI accounts
- Blackboard Learn
- Self-Service
- Wireless Access
- Printing Issues
- Projector Issues
- Personal Computers if it is related to school needs

Information to take note of:

- Passwords on campus expire every 90 days.
- If you need more paper added to your account, you can purchase more at the business office in Christofferson Building (Building 3).
- If you stop by room 290 William A. Robertson Building (Building 2), and no Technical Support is available, please call (208) 680-6874 or (208) 535-5444; we will be back soon!

Please, please, please... If after talking to someone you feel that your problem was not resolved, come and talk to someone in room 295. We want to solve your computer needs; we don't want them to slip between the cracks.

Contact:

- help.desk@cei.edu
- Monday-Friday, 8am-5pm in Room 290, William A. Robertson Building (Building 2); 208.535.5444
- Monday-Friday 8am-9pm - 208.680.6874
- Summer Hours Monday-Friday 7:30am-4:00pm